

FINANCIAL POLICIES AT EL CAMINO AMBULATORY SURGERY CENTER

BILLING PRACTICES:

El Camino Ambulatory Surgery Center (“Center”) will bill the responsible party’s insurance company for facility charges. The Center will also collect any co-payments, co-insurance, and/or deductibles at the time of surgery. The responsible party will be billed for any remaining charges not covered by the insurance, including co-payments, co-insurance and/or deductibles within 30 days. Additionally, the responsible party will be billed for facility charges in full should the insurance company deny coverage due to lack of referral, no pre-authorization, lack of proper reporting of the incident/accident, or lack of individual coverage, where applicable.

For Workers’ Compensation claims, there will be no balance billing for any costs or fees associated with collections unless El Camino receives written notice from the employer that the claim was rejected for the injury for which the service is received.

PLEASE NOTE: It is the patient’s responsibility to understand their individual insurance benefits.

PATIENT RESPONSIBILITY ESTIMATE:

Any fees collected at the time of service and any quotes regarding such fees are estimated based on the information available to the Center at the time of service. The Center relies on information provided by the responsible party regarding insurance coverage, information from the responsible party’s insurance company, and procedure fees associated with the CPT codes scheduled/reserved and provided to the Center by the patient’s surgeon. ***This estimate does not include the fees for the physician, anesthesiologist, laboratory, pathology, durable medical equipment and possibly implants. This quote is only an estimate.*** There may be additional charges, should the surgeon perform a procedure that is different from or in addition to what was scheduled.

COLLECTION ACTIVITY:

Any account balance that is not paid within 90 days from the date you were billed by the Center may be forwarded to an outside agency for collection follow-up. Any account balance that remains unpaid after this transfer may be eligible for reporting to a credit bureau. Should litigation be necessary to collect an outstanding balance owed, the responsible party agrees to pay all costs of collections including, but not limited to, collection fees, attorney fees, interest, and court costs.

PAYMENT ARRANGEMENTS:

Payment arrangements are available. Patients are encouraged to ask about this option if they are interested. Any payment arrangements should be arranged prior to services being provided.

If you have any questions or concerns, please contact the Business Office at (650)988-7995.

Thank you for choosing El Camino Ambulatory Surgery Center.